

Government Performance

OXYMORON?



Top 10 Reasons to NOT Measure

1. This program is unique
2. We can't be accountable because we have no control over anything/everything
3. The average person won't understand what we do
4. We've always done it this way
5. Our results can't be measured, they're intangible
6. The feds hold us up as a model state operation
7. We can't get any more efficient
8. We're too busy getting real work done
9. We've just reorganized and don't know what to measure
10. This program is federally funded

Why does it matter.....

Budget is a **constraining structure**

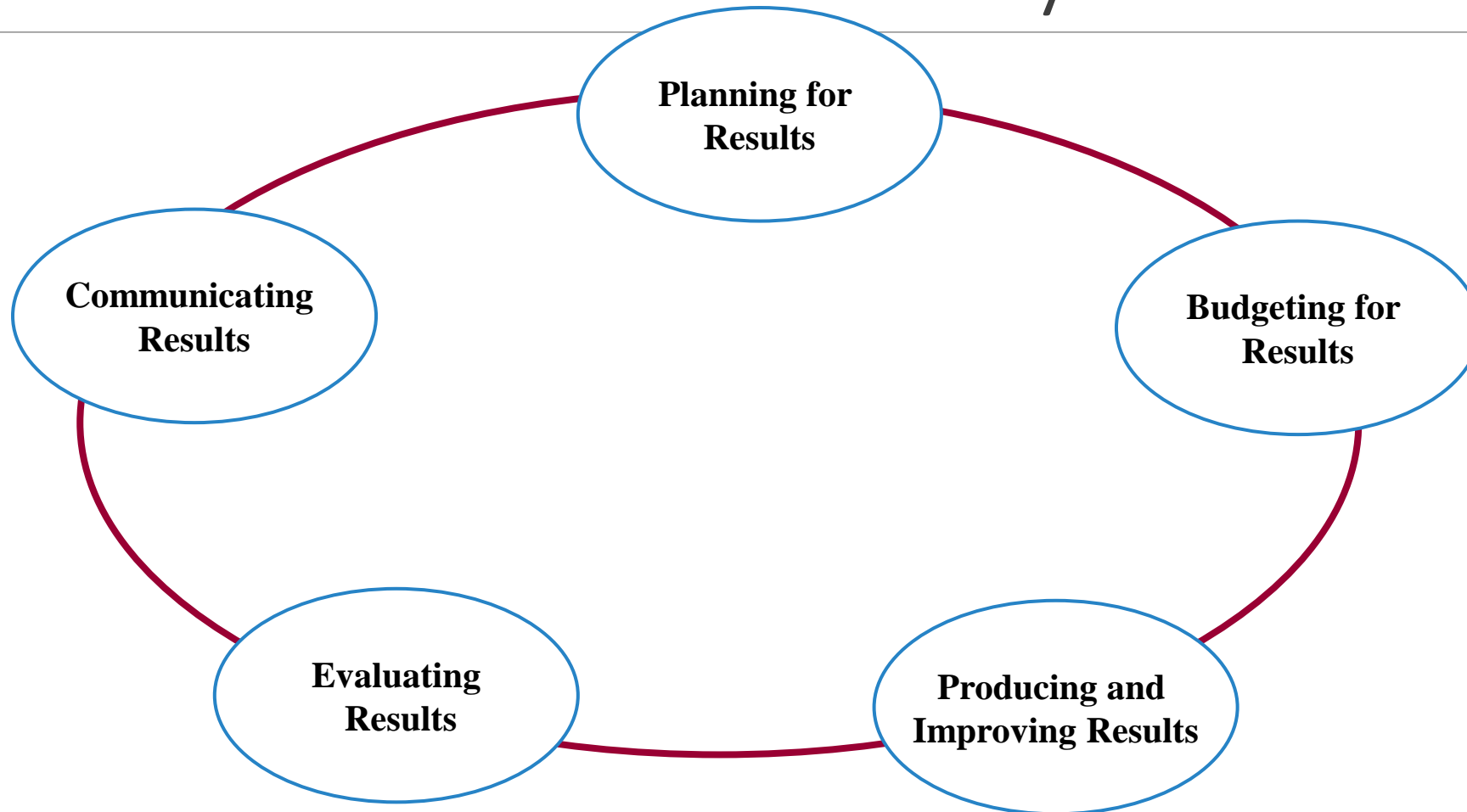
- Provide fiscal constraints and expenditure controls

Budget process is an **enabling structure**

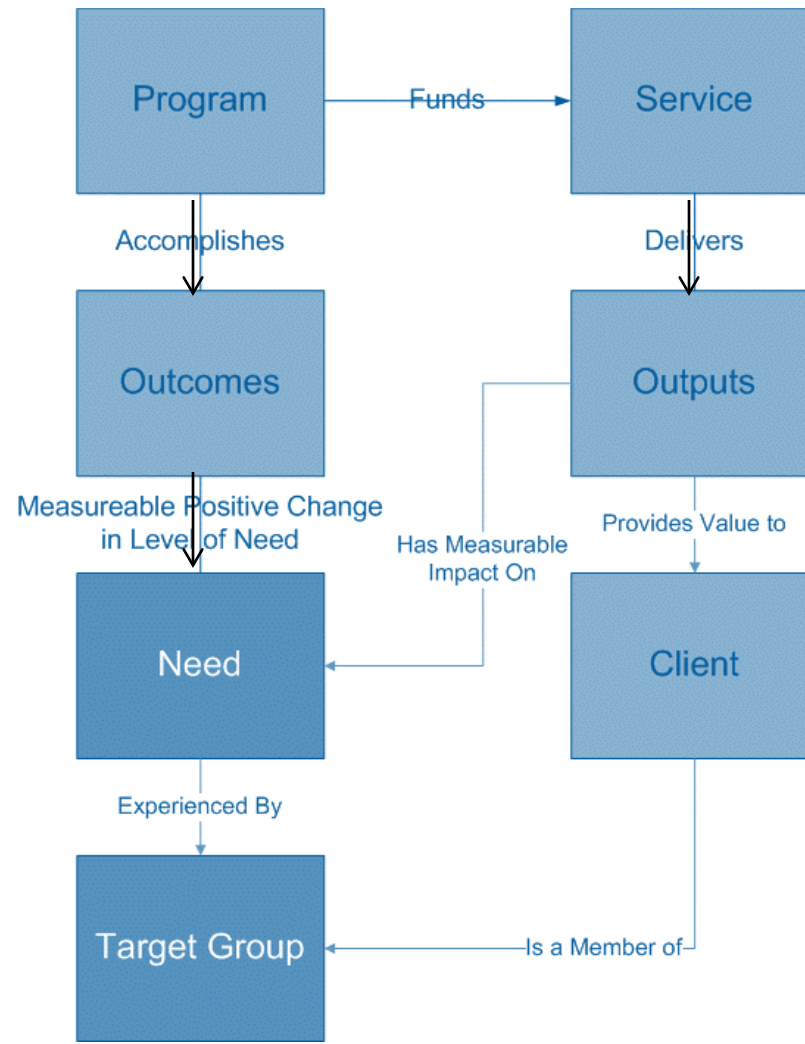
- Provides the opportunity to present objectives, highlight past performance, and align resources with future measurable goals



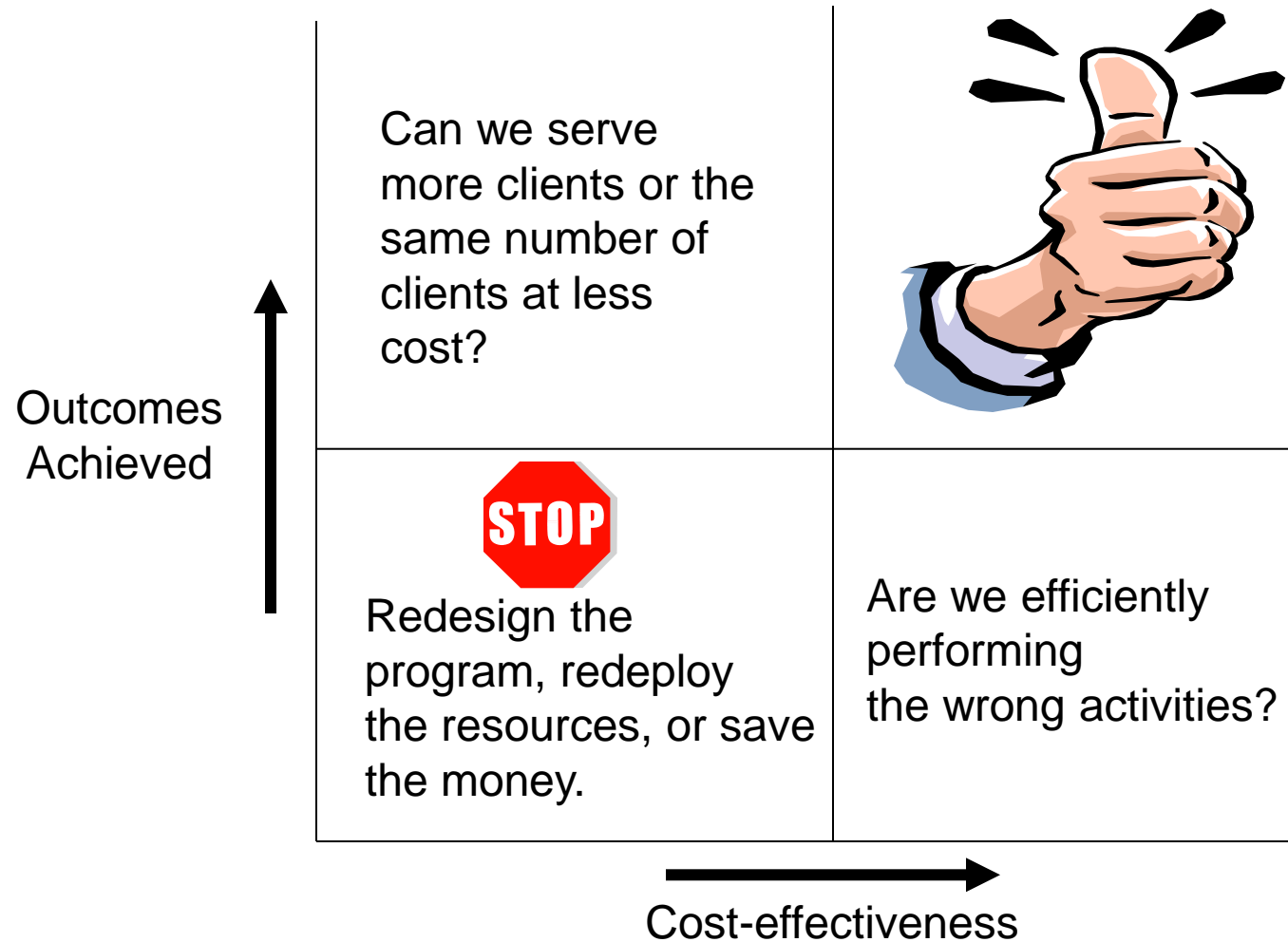
Performance Governance System



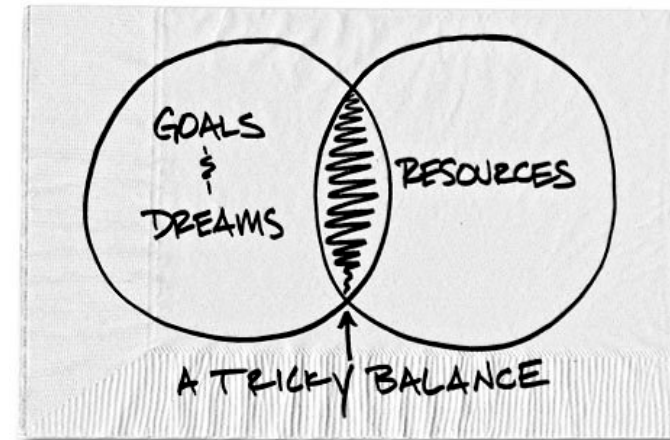
Program Concept Service View



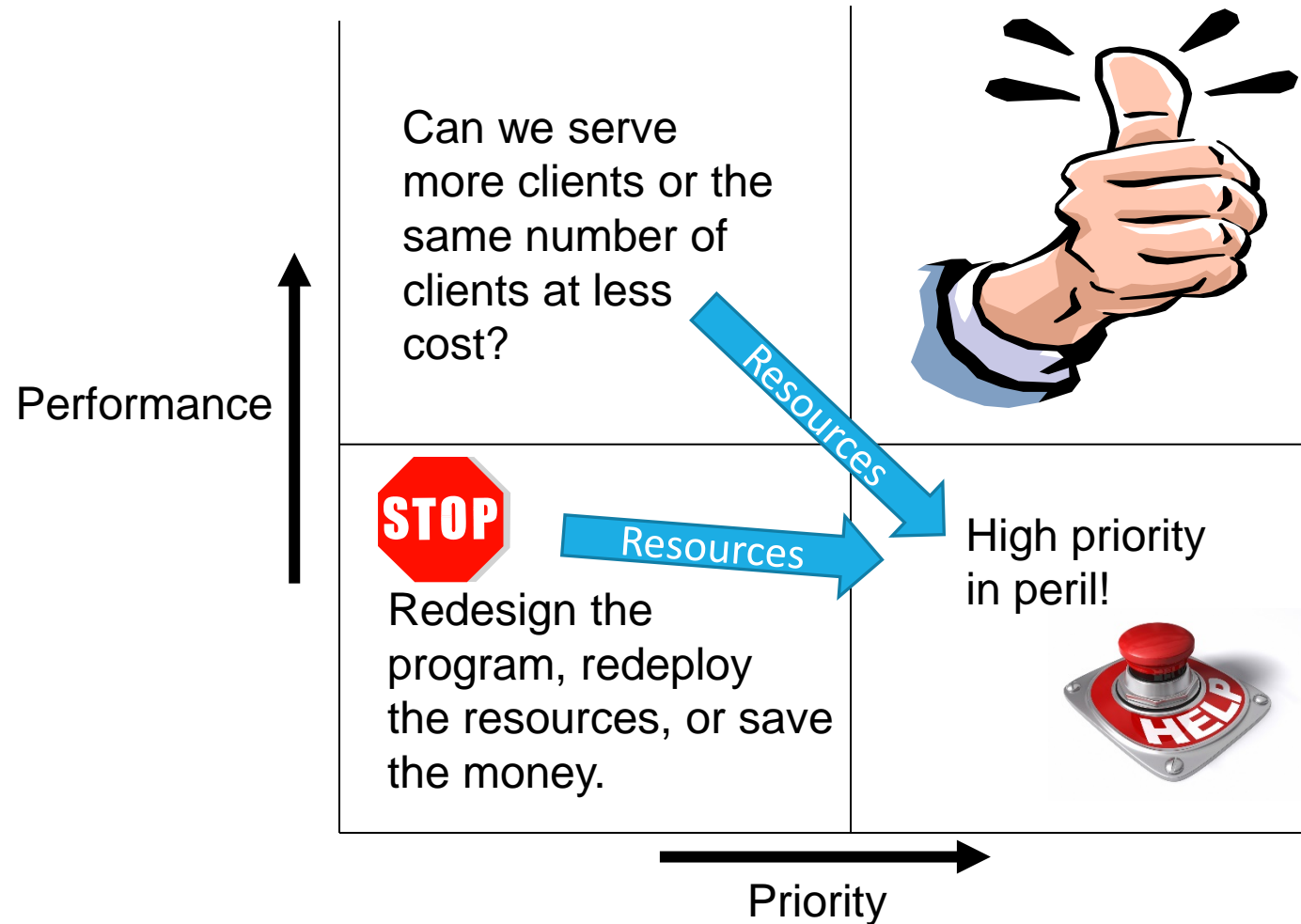
Program Efficacy



Priorities and Performance



Resource Allocation



Putting it all together....

- Planning for results – what will we accomplish and how
- Budgeting for results- what is it going to take
- Producing and improving results – performance measurement
- Evaluating results – did we accomplish what we set out to do
- Communicating results – explaining what was done

Changing the Game: 4 Questions That Matter

1. How much revenue - what is the price of government we charge our citizens?
2. What results matter most to our citizens - what are the priorities of government we will deliver to citizens?
3. How much should we spend to achieve each result?
4. How can we BEST deliver the results that citizens expect?

Contact Info

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